## **Press Release**

## 2015-07-06

## Identification Services Bureau Introduces Self-Service for Macao SAR Travel Permit Application

Following the introduction of self-service kiosks for Macao SAR Passport application and Macao SAR Permanent Resident Identity Card renewal, the Identification Services Bureau introduces the self-service for Macao SAR Travel Permit application. The kiosk was put into official use in July 2015. Citizens do not need to obtain a number tag in advance of using the self-service kiosks; they can submit their application on their own with the abovementioned kiosks during office hours of the Identification Services Bureau.

Chinese nationals who are aged 18, holding a Macao SAR Non-Permanent Resident Identity Card and are not entitled to apply for any other travel documents can use the self-service kiosk to submit the first-time application for Macao SAR Travel Permit, or renew their Macao SAR Travel Permit within 9 months prior to the expiry date of their document.

The self-service application procedures of Macao SAR Travel Permit are simple. Applicants only need to follow the instructions given by the kiosk to go through the application process, including verifying and enrolling fingerprints, taking onsite photo, scanning photo and identity card, and signing on the digital signature pad. Right after the application process, applicants have to present the payment slip to the service counter and pay the application fee to complete the whole application. The self-service kiosks for Macao SAR Travel Permit application are now available in the Identification Services Bureau at the China Plaza in "Avenida de Praia Grande" and the Government Services Centre in Areia Preta. Before using the self-service kiosks, citizens can browse the relevant demonstration videos in advance at the Self-Service Application Area, the Document Collection Counter and the official website (www.dsi.gov.mo) of the Identification Service Bureau.

In order to improve the service quality continuously, the Identification Services Bureau welcomes citizens to provide their valuable comments concerning the self-service kiosks. The Identification Services Bureau will keep on studying the possibility of introducing more convenient electronic services.